## Dear Clients,

It is of utmost importance for all who enter the doors of Nelson Law Group, PC to know that we value their safety and well-being. In an effort to keep yourself informed, please spend a few moments reviewing what the CDC is saying about COVID-19: <a href="https://www.cdc.gov/coronavirus/2019-ncov/cases-updates/summary.html">https://www.cdc.gov/coronavirus/2019-ncov/cases-updates/summary.html</a>.

I would encourage you to gain your information from this source as opposed to social media or mainstream media.

**COURT INFORMATION:** If you have a current case with us, the local court houses are closed to non-essential cases. The counties we practice in have all posted notices to advise the public and I have included these notices for Denton, Collin, Tarrant, and Dallas County.

- Denton County
- Tarrant County
- Collin County
- Dallas County

APPOINTMENT INFORMATION: If you have an appointment or would like to meet with a member of the Nelson Law Group team, you can meet with us in person, over the telephone, or via video conference. If you chose to meet with us in person, please know that we are taking the steps advised by the CDC to keep us all healthy. If you will be meeting us for the first time, we will respect your space and not shake your hand. To schedule or adjust your appointment, contact Kendall@NelsonLawGroupPC.com by email or phone at 972-808-7227.

Please take a minute to read about what we are doing, and what you can do, to ensure safety amid concerns surrounding the Coronavirus.

## For Nelson Law Group, PC:

- Cleaning commonly used areas more often, including but not limited to lobby, team kitchen area, offices, and conference rooms.
- Continuing to add extra hand sanitizer in reception area, offices, and conference rooms.

## For Our Team Members and Clients:

- Encouraging our team members and clients to closely monitor their health and well-being.
- Encouraging our team members and clients to follow the <a href="CDC's suggested hygiene practices">CDC's suggested hygiene practices</a> to reduce the spread of the virus. CDC recommends covering coughs and sneezes with tissues and afterwards disposing tissue in the trash. If no tissue is available, coughing or sneezing into your upper sleeve, not hands, is recommended.
- Team members and clients are encouraged to avoid close contact with those who are sick. Please inform the office if you, or someone you were exposed to, have recently traveled to any of the affected areas.
- Washing hands often with soap and water for at least 20 seconds, especially after restroom use, before and after eating, after blowing nose, coughing, or sneezing should be consistently done and encouraged, per CDC recommendation.
- If any of our team members or clients are showing symptoms of illness, please follow CDC suggestion to contact your healthcare provider and stay home. In this case, with modern technology at our fingertips, we will contact you to facilitate a virtual meeting with you if you or your case requires the meeting.

We at Nelson Law Group, PC will continue to remain vigilant, diligently monitor, and stay informed about COVID-19 developments. Our goal is to regularly identify strategies to continue to provide excellent service in a healthy manner during this evolving situation.

If you have any questions or would like to discuss this or any other matter, please contact us
Sincerely,

**Brett Nelson**